Zelt: BMS SCOPE

Organisational Overview

The provision of software services encompassing a SAAS platform to manage HR, payroll and IT for businesses within the UK.

Interested Parties & Requirements

- Shareholders and company board
 - Company complying with legal and regulatory requirements
 - Business meeting objectives
 - o Contractual agreements with customers, employees and certain third party suppliers
 - Avoidance of data breaches
 - Avoidance of fines related to data breaches
 - Avoidance of reputational damage due to data breaches

Employees

- Company complying with legal and regulatory requirements
- o To have a safe place of work
- To ensure that there's the appropriate protection of both customer and employee data
- To be given appropriate guidance on the information management system
- Information Commissioner's Office (ICO) & regulators
 - Company complying with legal and regulatory requirements
- External certification body & auditors
 - o Company complying with ISO 27001 standard

Customers

- Company complying with legal and regulatory requirements
- o Company complying with ISO 27001 standard
- To ensure that there's adequate protection of customer data
- o Contractual agreements in place with the company
- Functioning products and services

Insurers

- Company complying with legal and regulatory requirements
- o Risk management
- Third party suppliers & outsources
 - o The company complying with legal and regulatory requirements
 - $\circ \quad \hbox{Contractual agreements where applicable for products and services provided} \\$
 - Contractual agreements that cover an understanding of information security requirements

Office neighbours

No negative impact from a physical or environmental POV

Office landlords

- o No negative impact from a physical or environmental POV
- Contractual agreements in place with the company where applicable

Health and safety executive

• The company complying with legal and regulatory requirements on both workplace regulations and with regards to the disposal of electronic assets

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Zelt has established a Business Management System (BMS), the purpose of which is to ensure that the organisation maintains the confidentiality, integrity and availability of its information.

Scope of Certification:

The system is designed to be consistent with the context and strategic direction of the organisation and ensure compliance with:

- The requirements of ISO 27001:2017;
- All information security legal requirements;
- Any other information security requirements to which the organisation subscribes;

The system has been authorised by the Top Management of the organisation. Support for its implementation and compliance with its procedures and policies is a condition of employment for all employees.

BMS Scope

The scope of Zelt's Management System encompasses:

- People:
 - o All employees and contractors
- Sites/Locations:
 - All sites/locations
- Products/Services:
 - o In scope:
 - All part of Zelt's current and future software products. Currently known to customers as
 - People
 - Money
 - Apps
 - Devices
 - Benefits
 - All parts of Zelt's device rental solution, including both the hardware and software element mentioned above
 - Not in scope
 - Back office systems that support the operation of the business but that do not directly support in scope products and services
 - Zelt Internal HR

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- Marketing & Sales
- CRM
- Finance tools

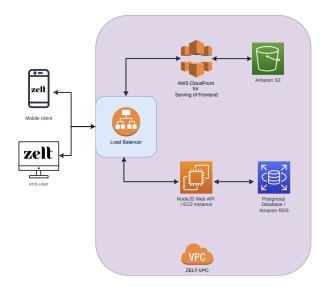
Processes:

 All internal business support and customer service processes that support the in scope product

Activities:

- o All work-related activities that support the in scope product
- Technology and assets:
 - All IT and physical infrastructure at the organisation's premises and used by its employees/contractors whether on the premises or off-site;
 - o All IT and physical infrastructure used by Zelt's customers regardless of location
 - o All IT and physical infrastructure at hosted data sites

Zelt Network Diagram



Clause Applicability

All Clauses of ISO 27001:2017 are applicable aside from A14.2.7

For the applicability of the Clauses of ISO 27001:2017 Annex A, see the **Statement of Applicability**.

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