# Zelt: BMS SCOPE

# **Organisational Overview**

The provision of software services encompassing a SAAS platform to manage HR, payroll and IT for businesses within the UK. It has established a Business Management System (BMS), the purpose of which is to ensure that the organisation maintains the confidentiality, integrity and availability of its information.

# Scope of Certification:

The system is designed to be consistent with the context and strategic direction of the organisation and ensure compliance with:

- The requirements of ISO 27001:2022;
- All information security legal requirements;
- Any other information security requirements to which the organisation subscribes;

The system has been authorised by the Top Management of the organisation. Support for its implementation and compliance with its procedures and policies is a condition of employment for all employees.

# **BMS Scope**

The scope of Zelt's Management System encompasses:

- People:
  - o All employees and contractors
- Sites/Locations:
  - o All sites/locations
- Products/Services:
  - o In scope:
    - All part of Zelt's current and future software products. Currently known to customers as
      - People
      - Money
      - Apps
      - Devices
      - Benefits
    - All parts of Zelt's device rental solution, including both the hardware and software element mentioned above
  - $\circ$  Not in scope

- Back office systems that support the operation of the business but that do not directly support in scope products and services
- Zelt Internal HR
- Marketing & Sales
- CRM
- Finance tools
- Processes:
  - All internal business support and customer service processes that support the in scope product
- Activities:
  - o All work-related activities that support the in scope product
- Technology and assets:
  - All IT and physical infrastructure at the organisation's premises and used by its employees/contractors whether on the premises or off-site;
  - All IT and physical infrastructure used by Zelt's customers regardless of location
  - All IT and physical infrastructure at hosted data sites

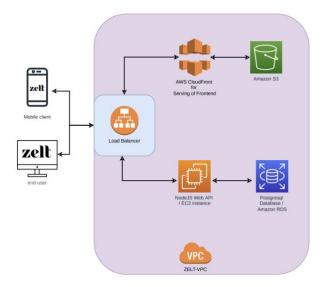
#### **Interested Parties & Requirements**

- Shareholders and company board
  - Company complying with legal and regulatory requirements
  - Business meeting objectives
  - o Contractual agreements with customers, employees and certain third party suppliers
  - Avoidance of data breaches
  - Avoidance of fines related to data breaches
  - Avoidance of reputational damage due to data breaches
- Employees
  - o Company complying with legal and regulatory requirements
  - To have a safe place of work
  - To ensure that there's the appropriate protection of both customer and employee data
  - To be given appropriate guidance on the information management system
- Information Commissioner's Office (ICO) & regulators
  - Company complying with legal and regulatory requirements
- External certification body & auditors
  - Company complying with ISO 27001 standard
- Customers
  - Company complying with legal and regulatory requirements
  - Company complying with ISO 27001 standard
  - To ensure that there's adequate protection of customer data

- o Contractual agreements in place with the company
- Functioning products and services
- Insurers
  - o Company complying with legal and regulatory requirements
  - Risk management
- Third party suppliers & outsources
  - The company complying with legal and regulatory requirements
  - o Contractual agreements where applicable for products and services provided
  - Contractual agreements that cover an understanding of information security requirements
- Office neighbours
  - No negative impact from a physical or environmental POV
- Office landlords
  - No negative impact from a physical or environmental POV
  - Contractual agreements in place with the company where applicable

Zelt has established a Business Management System (BMS), the purpose of which is to ensure that the organisation maintains the confidentiality, integrity and availability of its information.

#### Zelt Network Diagram



#### **Clause Applicability**

All Clauses of ISO 27001:2022 are applicable aside from A14.2.7

For the applicability of the Clauses of ISO 27001:2022 Annex A, see the **<u>Statement of Applicability</u>**.